



Supporting the **Yinhawangka,**
Banyjima and **Nyiyaparli** people

ANNUAL REPORT
2017/18





IBN Corporation Pty Ltd
As Trustee for IBN Charitable
Foundation (CHAT)

ABN 71 519 343 254

IBN Corporation Pty Ltd
As Trustee for IBN Foundation 2
Financial Assistance Foundation (FAT)

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Purpose

Supporting the Yinhawangka,
Banyjima and Nyiyaparli people.

Goal

Building resilience and capacity
for the present and strong
foundations for the future.

ABOUT IBN



Who we are

IBN Corporation is Trustee of the IBN Charitable Assistance Foundation. Since 2001 we have been delivering programs and services to improve the lives of our members, the Yinhawangka, Banyjima and Nyiyaparli people.

Our support network extends beyond our members and their families, with IBN's Community Programs, Field Officers and businesses providing practical and financial assistance to thousands of Aboriginal people across the Pilbara. We deliver support and programs in health, education, housing, culture, enterprise development and employment.

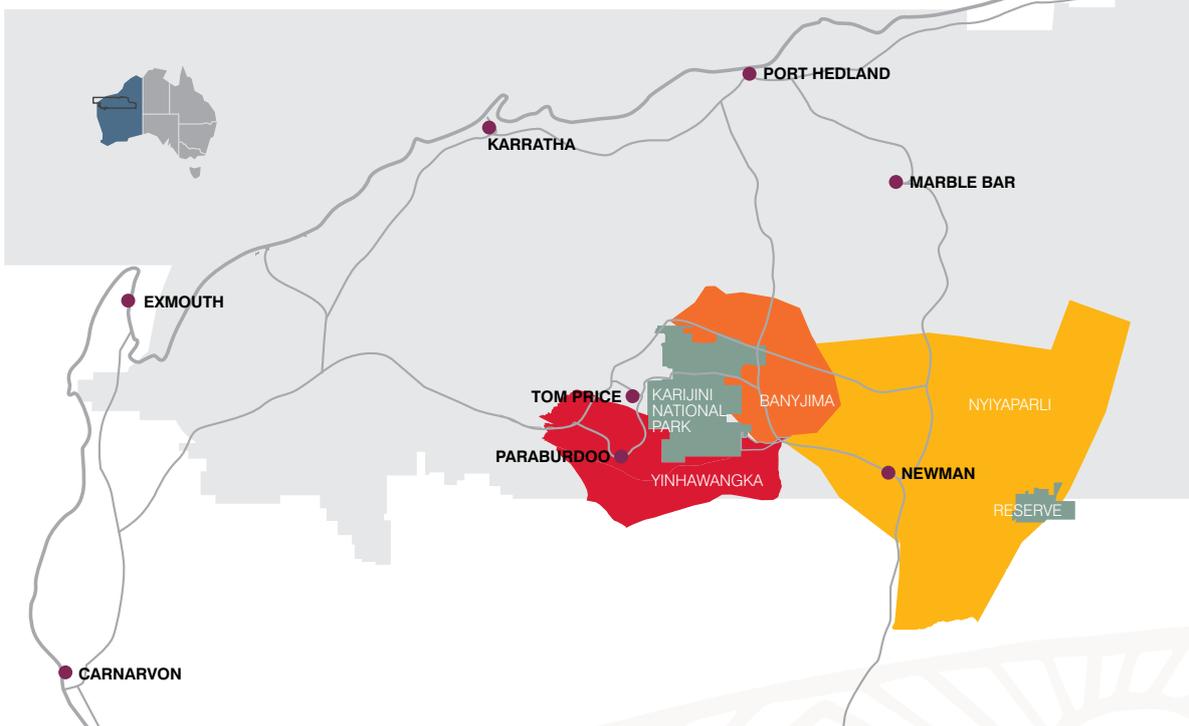
We have offices in South Hedland, Tom Price and Karratha and offer our members the most services of any Aboriginal Trust in the region.

The traditional lands of the IBN people stretch across the high country of North Western Australia. The town of Paraburdoo is on Yinhawangka land, the town of Newman is on Nyiyaparli land and Karijini National Park is part of Banyjima land.

We are proud to maintain a workforce of over 50 per cent Aboriginal staff and many are IBN Members.

Behind everything we do, and we don't always get it right, is this question "How can we use the trust deed to give our people what they need? The power to run their own lives and build their own futures?"

Western Australia Native Title Applications and Determination Area





IBN LEADERSHIP AND ACCOUNTABILITY

IBN is a registered Australian company and charity.

The Representative Corporations of IBN

The IBN Corporation structure is set out in the IBN Constitution and comprises four Representative Corporations (Minadhu, Milyuranpa Banyjima, Banyjima and Nyiyaparli) that each hold a share in the company on behalf of the Traditional Owners of the three language groups. These 'Rep Corps' are registered Aboriginal Corporations that advise the IBN Board on community membership and provide feedback on IBN programs and services.

IBN Board of Directors

The IBN Board manages both the Trust and the Corporation's operations and funds. The Board consists of six Traditional Owner Directors and four Independent Directors.

Auditors

Stielow & Associates acts as Auditor for IBN, providing expert and independent analysis of IBN financial management and accounts. Stielow & Associates also conduct quarterly audits for the IBN Finance and Investment Committee and CEO. These audits ensure IBN complies with the Corporations Act.

Investment Advisors

The Myer Family Company (MFCo) was appointed in 2011 as the investment advisors to IBN. Under instructions from the Trustee, MFCo manage IBN investments in accordance with IBN's investment strategy and the terms of the Trusts.

Our Board



Lorraine Injie (Minadhu) Chairperson



Churchill Jones (Minadhu)



Phillip Dhu (Banyjma)



May Byrne (Milyuranpa Banyjma)



Jahna Cedar (Niapaili)



Brandy Wheelock (Niapaili)



Alan Scott (Independent)



Clive Senior (Independent)



John Cunningham (Independent)



Tom Stephens (Independent)



CHAIRPERSON'S REPORT



Thanharu! Welcome.

This year will be remembered as another year of change for the IBN Board and marks yet another successful year for IBN Corporation. On behalf of the IBN Board I would like to acknowledge Elders and family members, both past and present and to commend my fellow IBN Board of Directors, and IBN Staff for their efforts. It is an honour to present 2017/2018 Annual Report, my eighth report as Chairperson.

Following the departure of former CEO, Tony McRae, in May 2018 the Board has been engaged in the search for a suitable replacement to take IBN through the next phase of the organisation's development.

Although the Pilbara is home to some of the most privileged towns in Australia new data from the Australian Bureau of Statistics Socio economic indexes also shows that some Pilbara communities are the most disadvantaged places in Australia. In response to these types of statistics the IBN Board has continued to deliver targeted services and increased operational efficiencies.

Since the development of the IBN 2016-2020 Strategic Plan, which gave precedence to: Education, Training and Employment, Language, Culture and Heritage, Personal, Family and Community Esteem, Health and Wellbeing, Economic and Social Enterprise, the IBN Board has completed a review of the IBN Community Programs and education programs. Further work is underway to review IBN's training and employment programs and services.

This year has been one of financial constraint for IBN. Following the resolution of the Mining Area C amendments in 2016, the new approved trusts have been established, and the rebalancing period is anticipated to be complete in 2021.

Throughout the year, IBN has made a number of strategic investment decisions and identified active investments that have delivered growth in the IBN Future Fund. The first step in this process was to review IBN's Investment Policy.

IBN's investment portfolio has multiple purposes, which include providing operational funds, growth to retain the purchasing power of the investment fund, and providing for the future. As a result, the Directors have decided to structure the overall portfolio into three sub-portfolios that effectively match the time horizon of the underlying assets with the time horizon of the objectives.

The IBN Board acknowledges the Nyiyaparli Native Title determination handed down by the Federal Court in September 2018. The Nyiyaparli Native Title determination has taken more than 20 years and without the Nyiyaparli Elders both past and present this would not have been possible.

I take this opportunity to inform you of the departure of two of our Independent Directors, Clive Senior and John Cunningham. Their contribution and leadership, as well as that of my fellow Directors, has impacted our communities to make the world we live in a better place.

In the words of Nelson Mandella:

"What counts in life is not the mere fact that we have lived. It is what difference we have made to the lives of others that will determine the significance of the life we lead."

I would also like to take this opportunity to personally thank the IBN Directors, management team and IBN staff for their excellent work in supporting the IBN Community and their families.

Lorraine Injie
Chairperson
IBN Corporation

CEO REPORT



Thanharru!

The 2017/18 year has been one of continuing growth and change at IBN as we focus on our role as a solely charitable organisation, and work through the rebalancing period.

This has meant further developing our Community Programs to meet the changing needs of the IBN Community and growing IBNs businesses to build a sustainable future for our members.

Community Programs

Early 2018 marked the end of the old 'Crisis and Hardship' program and the start of IBN's new Community Programs, 'Household Essentials' and 'Member Essentials'. These changes were a significant shift in the way we support the IBN Community and were developed in consultation with the four IBN Representative Corporations. The new Household Essentials program is especially important because it empowers members to decide how to use their allocated IBN funds to meet household costs.

Another review of the programs was completed in March/April 2018 and rolled out at the start of the new financial year. These changes meant an increase in benefits in some programs and more open access to others. IBN sees the Community Programs as our 'core business' and we will continue to develop and expand the programs for the benefit of our members.

The new Household Essentials program is especially important because it empowers members to decide how to use their allocated IBN funds to meet household costs.



Approved Trusts, the IBN Charitable Foundation and strategic priorities

Following the 2016 General Meeting changes to the MAC Agreement, BHP has been making payments to the new 'Approved Trusts'. Since the last financial quarter of 2016 more than \$58 million has been paid to the four established trusts (and set aside for Nyiyaparli #2 trust). By the end of the 'rebalancing period' more than \$100 million will be paid to the Approved Trusts. IBN is now using the strategic plan to focus on the five priorities for the next four years (pictured above).

Investing in our future, IBN is investing in our people

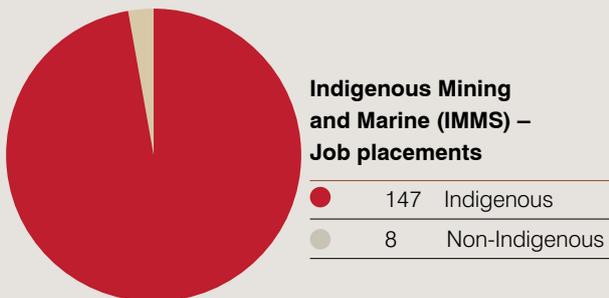
IBN coordinated the delivery of first-class training from the Australian Institute of Company Directors (AICD) for the IBN Representative Corporation Directors and 40 leaders from 12 other Pilbara Aboriginal organisations. This training is helping to develop the skills of the next wave of leaders in the Pilbara and was funded by IBN and the Department of Regional Development (DRD).

Refurbishment of Brand Street, South Hedland

We are also investing in our buildings. Since buying out IBNs partner in the South Hedland headquarters last year, and securing nearly \$1 million in support from Lotterywest, the much-needed refurbishment of our Brand Street offices started in early 2017 and finished in March 2018. Built in the 1970's, the building has had few improvements since then. The refurbishment ensures that IBN has an asset that is 100 per cent owned and includes new community meeting spaces, a new reception and offices for IBN members and staff, meeting and storage space for the IBN Representative Corporations, and additional space for commercial tenancies.

Building IBN businesses for a sustainable future

This year we have focussed heavily on building capacity in IBN businesses. **Indigenous Mining and Marine (IMMS)** is a wholly owned subsidiary of IBN and a leading labour hire and Indigenous recruitment specialist in the Pilbara. IMMS has successfully tendered for several commercial contracts and continues to place a high percentage of local Indigenous people in ongoing work. IBN also channels people via IMMS into our own operations. IMMS will continue to expand their ability to tender for larger contracts in 2018. IMMS placements over the past year can be seen on the below.



IBN Services is another IBN business that has continued positive growth this year and has taken on a number of commercial contracts with BHP, FMG and the Water Corporation. IBN Services provides training in horticulture, landscaping and building maintenance to Aboriginal people in Port Hedland whilst serving the dual purpose of both a social enterprise and commercial business.

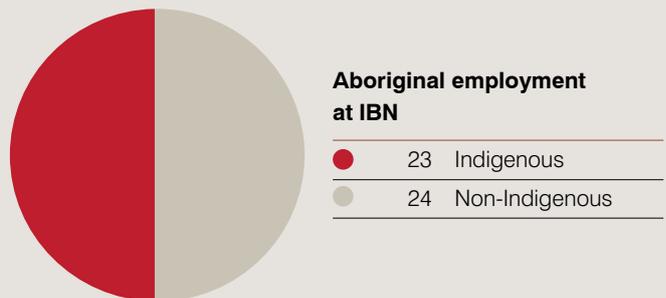
Moving forward

One of the inspiring things about working for IBN is being with a team of people who love working for the IBN Community. More than 50 per cent of IBN staff are Indigenous and over half are IBN Members, and the rest of our team come from more than 12 different ethnic backgrounds.

As I write this IBN is once again going through a transition period. Tony McRae, IBN's CEO for the past three years resigned in July 2018. Tony was instrumental in finalising the transfer of the Financial Assistance Trust to the new language group trusts and thanks to his efforts IBN is in strong position moving forward. We look forward to welcoming a new CEO to IBN in 2018/19.

Chris Duirs

Acting Chief Executive Officer





OUR WORK AND KEY ACHIEVEMENTS

IBN provides assistance to the IBN Community in three key ways:

Community Programs

IBN delivers life-changing outcomes through our Community Programs, focusing on services and projects in language and culture, education, health, employment and business enterprise, and support during emergencies.

Field Officers

Field Officers provide support in accessing IBN Community Programs and offer guidance to connect with mainstream programs. IBN Field Officers provide personal and practical assistance in many areas, including navigating public health and education systems, career counselling, drivers' licences, identification cards, and drug and alcohol rehabilitation.

IBN Businesses

We are investing in business that provide the IBN Community with employment and training opportunities whilst building a sustainable future through profitable commercial enterprises.



Key Achievements:

- **Language, Culture and Heritage:** Our work in recording, preserving and sharing the traditional languages of the IBN people continues to be an important area of focus. This year the team completed the creation of a cultural archive to store language, cultural and heritage material from the IBN Community as well as IBN's corporate history. We also collaborated with the WA Museum on providing, and developing material for the New Perth Museum, due to open in 2020.
- **Indigenous Mining and Marine (IMMS):** IMMS, our wholly owned subsidiary labor hire and recruitment business continued to expand their reach this year by securing several new commercial contracts. Current clients include BHP, FMG and Goodline. As joint venture partners, IMMS and Goodline, are providing maintenance services to BHP properties in Port Hedland. During the past year IMMS has placed over 145 local Aboriginal people in ongoing work.
- **Camp Kurlungka:** Now in its third year, IBN's on country kids camp, Camp Kurlungka, was held in Karijini in April. The camp gives IBN kids from across the Pilbara the opportunity to spend a week on-country learning from elders about culture and language; building new friendships and enjoying new experiences through music, art, food and sport. This year, highlights included working with professional performers to create and perform a special song and dance routine that was performed for visitors on the last night of the Karijini Experience.
- **IBN Services:** IBN Services, which is owned by IBN, provides job preparation and training opportunities for Aboriginal people in Port Hedland. They also run the Pilbara's only Indigenous owned and operated native plant nursery.

The crew are taught skills in horticulture, garden maintenance, basic construction and workplace safety. This year IBN Services secured commercial contracts with BHP, FMG, Goodline, Water Corporation and the Port Hedland Airport.
- **New Community Programs:** To meet the changing needs of the IBN Community two new programs were rolled out on 1 January 2018, "Household Essentials" and "Member Essentials" (renamed "Income-tested Assistance") and further changes were implemented on at the start of the new financial year. The changes have meant an increase in benefits in some programs and more open access in others.
- **Improvements to internal databases:** Significant improvements were been made to IBN's internal membership and financial systems during the year to improve coordination between the programs and service delivery to members.
- **Education Review:** IBN completed an extensive survey of our membership to determine the current and future educational aspirations of the community. This information is now being used to influence the design, and format of our educational programs and projects.

The Community Programs

IBN's Community Programs focus on:

- **Education, Training and Enterprise**
- **Health and Wellbeing**
- **Cultural Support**
- **Household Essentials***
- **Member Advocacy and Advice**
- **Income-tested Assistance***

**Crisis and Hardship program disbanded 1 January 2018. Two new programs were launched on this date "Household Essentials" and "Member Essentials". Member Essentials was renamed "Income-tested Assistance" on 1 July 2018.*





EDUCATION, TRAINING AND ENTERPRISE

A sound education is the foundation to building a better life and IBN supports our members and their families to pursue their educational goals and achieve their dreams.

The *Education, Training and Enterprise Program* assists members and their children with scholarships, the costs of primary and secondary education, and vocational and higher education. We also offer a range of grants to assist members to start or develop a Pilbara-based business or social enterprise.

Total program expenditure: \$1,331,487





It's been our busiest year yet at IBN Services

Update from Evelyn Kroczeck, Senior Coordinator, IBN Services.

IBN Services provides training and employment opportunities in horticulture, construction, carpentry and landscaping to Aboriginal people in the Pilbara.

It's full steam ahead at IBN Services this year with our biggest crew so far working on several new contracts across Port Hedland. We are currently training 18 Aboriginal workers in horticulture and maintenance and are expanding into carpentry. The crew have been learning on the job working at Osprey Village each week taking care of garden maintenance and landscaping, and completing vegetation works along BHP's diesel pipeline at Finucane Island. BHP are so pleased with the crew's hard work we are quoting on two new contracts.

Our contact with the Watercorp to maintain their Hedland properties is continuing and we recently headed out to Tjalka Boorda Community for the Department of Planning to do a big clean up. Our native plant nursery is still pumping out the goods and we recently supplied FMG with over 11,000 native tubes stocks for use at their Anderson Point operations. Our locally grown natives have also been used by the City of Karratha to beautify the town centre and verges, and Pardoo Station have planted them around new accommodation built to support their venture into the wagyu beef market.

As our crew numbers and capabilities increase so do our opportunities to bid for new work. We are currently quoting on jobs for Austrak to clean up their

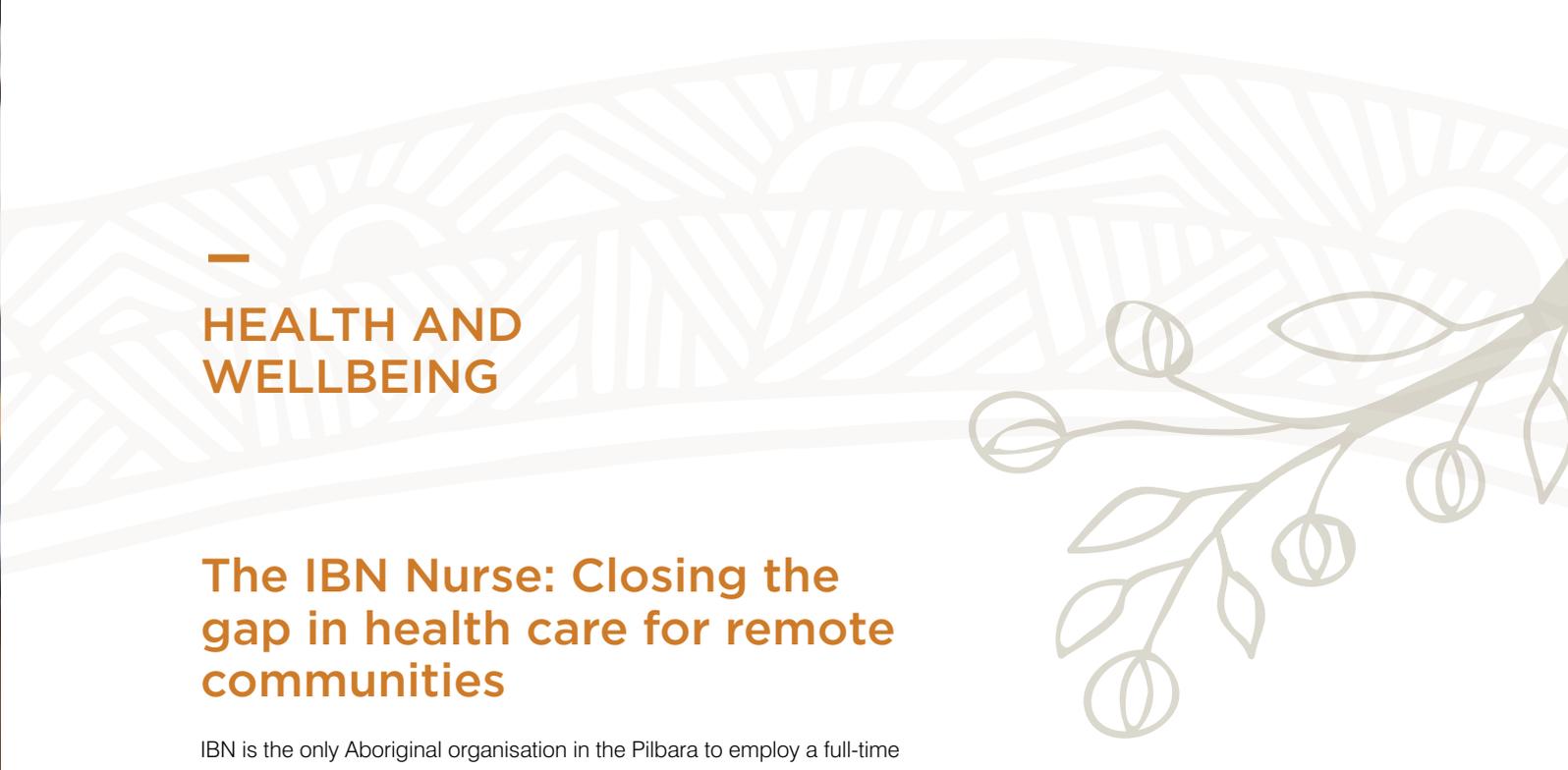
yard, and further work for BHP and MGM. At the end of another busy year, I think it's important to remember the reason we set up IBN Services, and to reflect on how it's helping our mob.

Our goal was to build a commercial business, but to also give our members confidence and pride. We wanted to give them the boost they need to get into work, and to support their families. It makes me proud to see our crews headed out to jobs, looking deadly in their work gear and ready to have a go. It's been a long road, let's see where tomorrow takes us...

IBN Members can join the IBN Services crew by registering with Indigenous Mining and Marine (IMMS) at 2 Wedge Street, Port Hedland or call Kara on 1300 368 865.

It makes me proud to see our crews headed out to jobs, looking deadly in their work gear and ready to have a go.



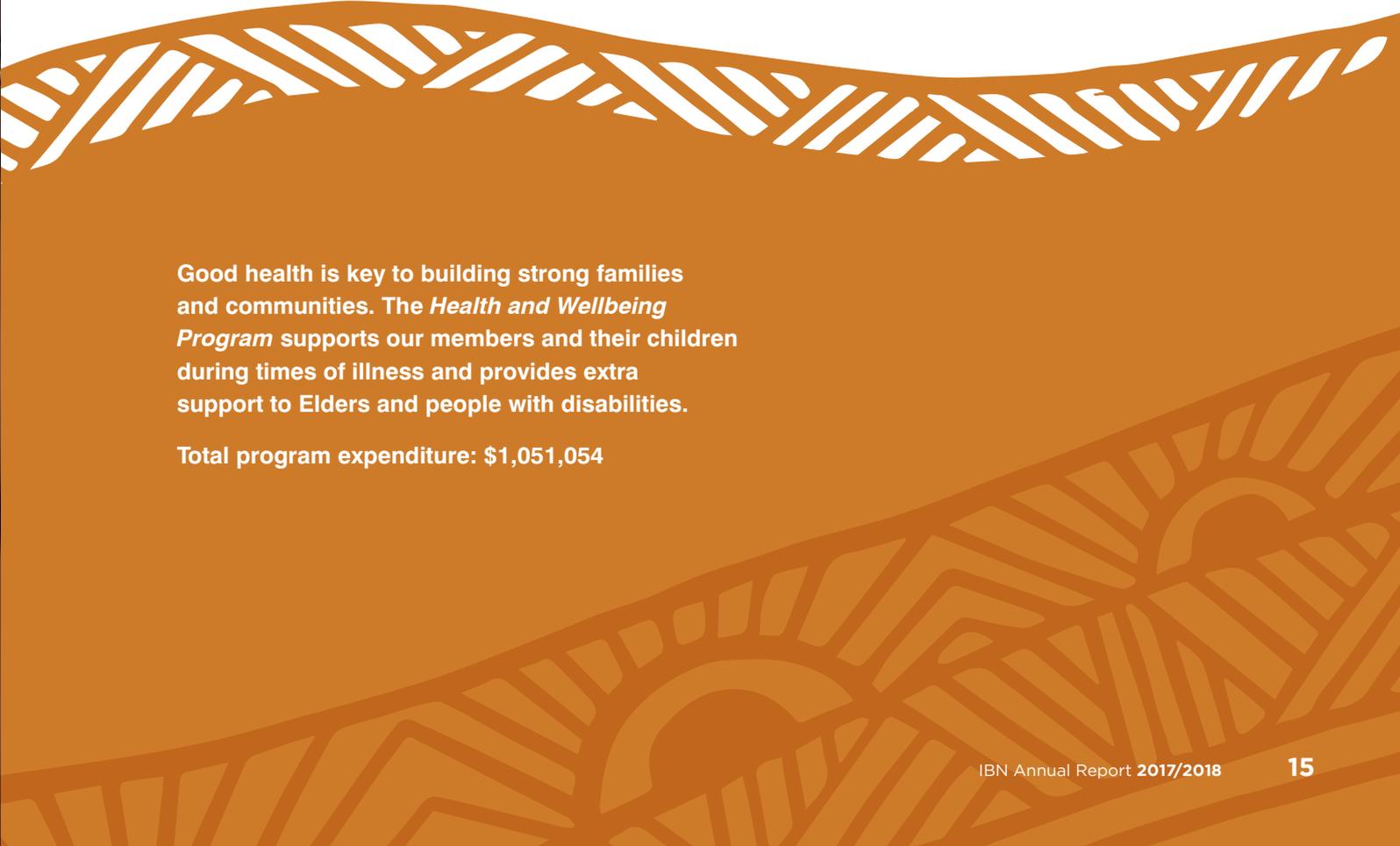


HEALTH AND WELLBEING

The IBN Nurse: Closing the gap in health care for remote communities

IBN is the only Aboriginal organisation in the Pilbara to employ a full-time nurse to deliver free healthcare to their members. Based in at the Nintirri Centre in Tom Price, the IBN Nurse provides home visits, runs regular community clinics and connects our members with the specialist services they need. By offering community based medical care the IBN Nurse is helping to improve health and wellbeing outcomes for our members in remote areas.

“The difference with the IBN Nurse is that I am based out in the community. This means I can build those important relationships with our members, and if people don’t have access to transport they don’t need to miss out on expert medical care” – Stacey Robinson, IBN Nurse, Tom Price



Good health is key to building strong families and communities. The *Health and Wellbeing Program* supports our members and their children during times of illness and provides extra support to Elders and people with disabilities.

Total program expenditure: \$1,051,054



IBN knows that keeping culture strong is vital and we support the IBN Community in maintaining and sharing their traditional culture, language and knowledge of country by providing assistance with lore travel, cultural recording and funerals. We provide a range of other services including language projects and assistance with archiving family records and researching genealogies.

Total program expenditure: \$167,477

CULTURAL SUPPORT

This year we have achieved some great things in maintaining and sharing the history and culture of our people

Update from Annie Edwards-Cameron, IBN Linguist.

It has been a busy year so far for the Language, Culture and Heritage team and we have completed some great resources to help to preserve our traditional languages.

The Wangka Maya Banyjima dictionary has been published and special thanks goes to Wangka Maya Language Centre, the Banyjima people and all who have worked on the Banyjima database. We have also finished a project that documents and maps significant placenames on Yinhawangka, Banyjima and Nyiyaparli lands. Titled *Pakarra Yarithunpalkurta 'We Call the Country Name'*, this special project was partly funded by the Pilbara Development Commission.

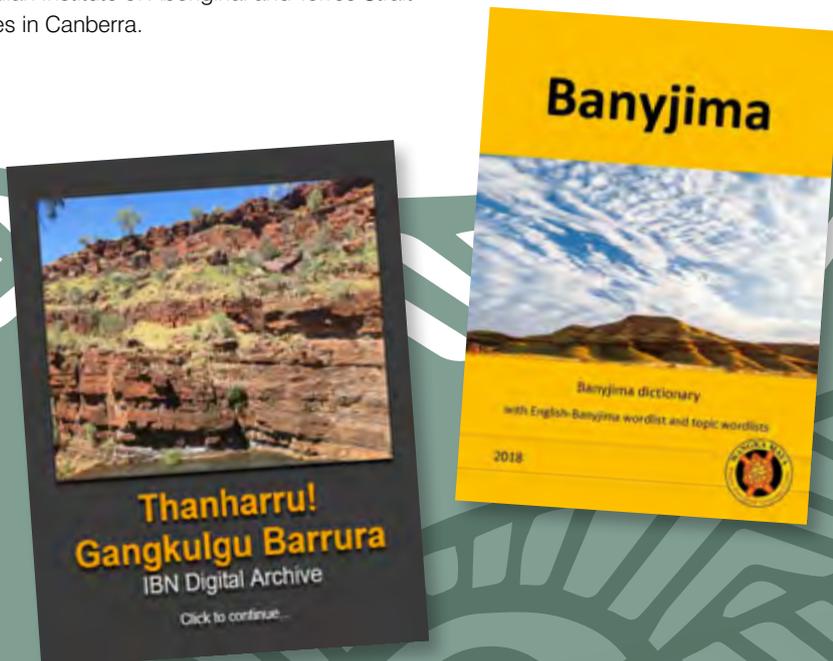
The result is a printed wall map and public digital map which will be displayed at the IBN offices. This work will continue as part of the IBN languages and archive project. The IBN archive is now operational and ready to take material. The archive will contain language, cultural and heritage material from the IBN Community as well as IBN's corporate history. As part of this project we have been developing relationships with state and national collecting places such as the State Library of Western Australia, and the Australian Institute of Aboriginal and Torres Strait Islander Studies in Canberra.

We are also collaborating with the WA Museum on providing, and developing material for the New Perth Museum, due to open in 2020. If IBN Members have material they think should be part of the archive please contact the Language, Culture and Heritage team.

Another interesting project is the development of a website to share stories and images from the 1946 Pilbara strike which was a landmark strike by Aboriginal pastoral workers for human rights recognition and payment of fair wages and working conditions.

IBN is supporting Wangka Maya and researchers from the University of Adelaide to create the content and ensure this important event is not forgotten. Lastly, a big thank you to the IBN Elders who came along to this year's Camp Kurlungka and the Karjini Experience. It's a special opportunity for IBN kids, and visitors to the Experience to learn language and hear stories shared by our old people.

To find out more about our work, or to get involved in recording your own stories and histories, IBN Members can contact acameron@ibngroup.com.au or call 1800 014 401.



Tucker sisters on a mission to keep language alive

IBN has published two books about the lives of Banyjima sisters, Wadu Tucker and Marianne Tucker.

Wadu's book is called *Ngatharndu Minali Wangga 'My Own Story'* and Marianne's book is called *Ngaligurutharndu Yurlu Ngambigunha 'Our Home Wittenoom'*. The two sisters spent the past four years collecting their knowledge to create the books to ensure that, while their language might one day become extinct, it will never be forgotten.

The sisters come from country around Wittenoom, and are among the last fluent speakers of the Banyjima language. Marianne said she and Wadu decided they had to get their knowledge down in writing.

"I was sitting down one day, me and my sister, and decided we gonna write this story about our childhood, our memories growing up," she said.

"We been back and forth up and down to Wittenoom, to Mount Herbert, Mulga Downs."

Wadu said it was important to pass these stories on.

"I went to school here in Roebourne, it was the first school I went to," she said.

"My family from here, we are all one family here."

The books were launched in Roebourne at the end of February and copies can be collected from the IBN office in South Hedland.

The sisters come from country around Wittenoom, and are among the last fluent speakers of the Banyjima language.





IBN Elders and residents George Derschow and Marianne Tucker enjoy a wangka outside at Mirli Maya.

Mirli Maya: A safe place to call home

IBN's retirement facility for Elders in South Hedland has gone through some changes this year including welcoming their first male resident.

Mirli Maya was custom built to suit the cultural and social needs of our old people, and has been providing a safe place to call home for our elders for over four years. This year George Derschow moved into his own self-contained unit at Mirli Maya and has been busy setting up a beautiful garden and building a shed.

Mirli Maya provides, safe, secure, affordable housing that allows Elders to live independently, close to family, a major regional hospital and other social services they may need.

All units are wheelchair friendly and fitted with security and panic buttons connected to the caretaker's cottage

The property features six two bedroom, one bathroom, units and caretaker's accommodation. All units are wheelchair friendly and fitted with security and panic buttons connected to the caretaker's cottage. Outside there are two shared communal gardens, a fire pit for cooking kangaroo, shaded seating and handrails plus an outdoor kitchen with shower and toilet facilities.

Projects such as Mirli Maya, are part of IBN's commitment to improving access to affordable housing in the Pilbara for our people.

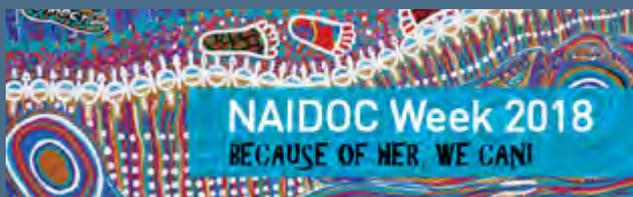


NAIDOC Week 2018

IBN celebrated NAIDOC Week this year with a different event each day including a kids craft day, BBQ's and damper making. We even joined forces with the South Hedland police to cook up a tasty feed in South Hedland Town Square.

This year's theme "Because of her, we can!" recognised the invaluable contribution Aboriginal and Torres Strait Islander women have made, and continue to make to our communities, our families, and the nation.

As leaders, trailblazers, politicians, activists and social change advocates, Aboriginal and Torres Strait Islander women fought and continue to fight, for justice, equal rights, rights to country, for law and justice, access to education, employment and to maintain and celebrate Indigenous culture, language, music and art. The IBN workforce is made up of nearly 70 per cent women and they truly are the backbone of our organisation. We hope you enjoyed your NAIDOC Week and spent a few moments appreciating the special women in your life.

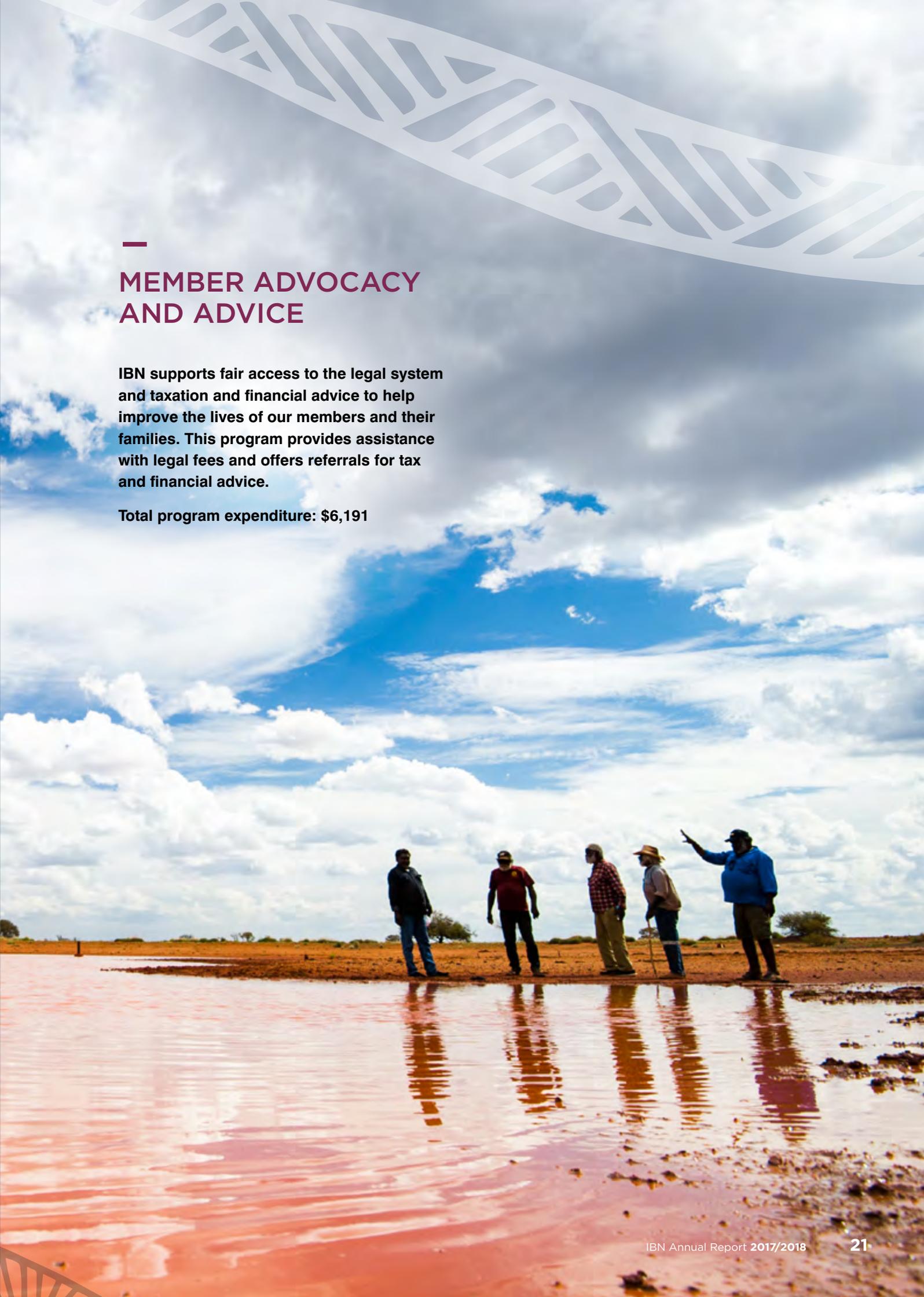




MEMBER ADVOCACY AND ADVICE

IBN supports fair access to the legal system and taxation and financial advice to help improve the lives of our members and their families. This program provides assistance with legal fees and offers referrals for tax and financial advice.

Total program expenditure: \$6,191



HOUSEHOLD ESSENTIALS

Launched on 1 January 2018 this new program empowers members to decide how to use their IBN funds to meet essential household costs. Funds can be used for a range of household expenses including utility bills, appliances, furniture, vehicle repairs, council rates and food vouchers.

Total program expenditure: \$1,472,050



MEMBER ESSENTIALS*

This program helps those members most at risk when times get tough. *Member Essentials* can assist with food, telephone bills and rental assistance when other help is not available.

Total program expenditure: \$1,176,258

**Member Essentials was renamed "Income-tested Assistance" on 1 July 2018.*





Redevelopment of Brand Street

Refurbishment of our headquarters in South Hedland was completed this year and the building was officially opened by IBN Elders and the Minister for Aboriginal Affairs, Ben Wyatt, on May 24. It was a perfect afternoon for the celebration that included a deadly performance by IBN kids and singer songwriter, Josie Alec.

The crowds enjoyed damper and kangaroo stew and took home a beautiful Pilbara native plant gown by IBN Services to commemorate the day. Refurbishment of the building was completed in part by IBN Members, who landscaped the gardens and made some of the furniture.

IBN purchased the building in 2016 and secured nearly \$1million in grant funding from Lotterywest to support the refurbishment which started in May last year.

The new building provides community meeting spaces and a gallery, a new reception area and offices for the IBN representative corporations. The building also generates additional income for the IBN Community through commercial tenancies and bookable meeting rooms.

IBN's Acting Chief Executive Officer, Chris Duirs, said it was time to give the building a new lease on life and create a space to be proud of.

"Our members were involved in much of the refurbishment process," he said. "They created new gardens, built furniture and the unique metal tree surrounds at the front of the building showing boomerangs and dancing sticks which are part of our history."

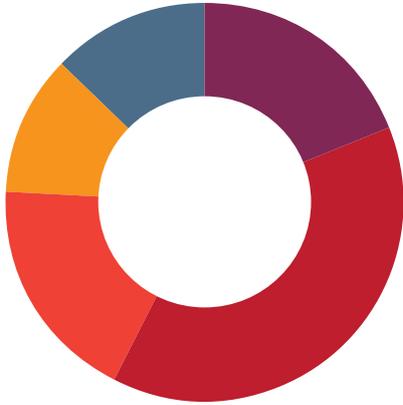
Minister Wyatt thanked IBN for their work over the years and congratulated them on becoming the force they are in the community.

"From a Government perspective, when it comes to dealing with IBN you know you're dealing with a serious player, leaders who have thought through the polices and ambitions they have and that is why IBN is taken so seriously."

Refurbishment of the building was completed in part by IBN members, who landscaped the gardens and made some of the furniture.



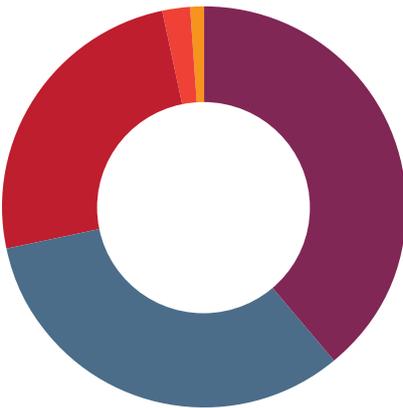
SUMMARY OF FINANCIAL POSITION



Rebalancing of Mining Area C Agreement payments

Payments to language group trusts

11,142,267	Banjima Direct Benefits Trusts
22,622,179	Yaramarli Banjima Direct Benefits Trust
10,858,918	Yinhawangka Direct Benefits Trust
6,703,346	Nyiyaparli Direct Benefits Trust
7,379,313	Nyiyaparli No 2 Direct Benefits Trust

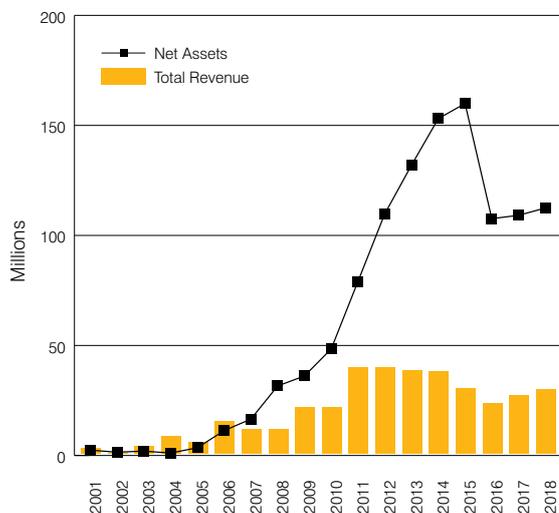


IBN Charitable Foundation Major Assets

65,668,688	Future Fund
55,281,229	Investment Fund
42,448,172	Fixed Assets
3,482,561	Other Investment
1,734,937	Cash (IBN Accounts)

Annual Income & Net Assets

The graphs shows the revenue received from BHP Billiton and other income (in yellow) and the net assets of IBN (in black).

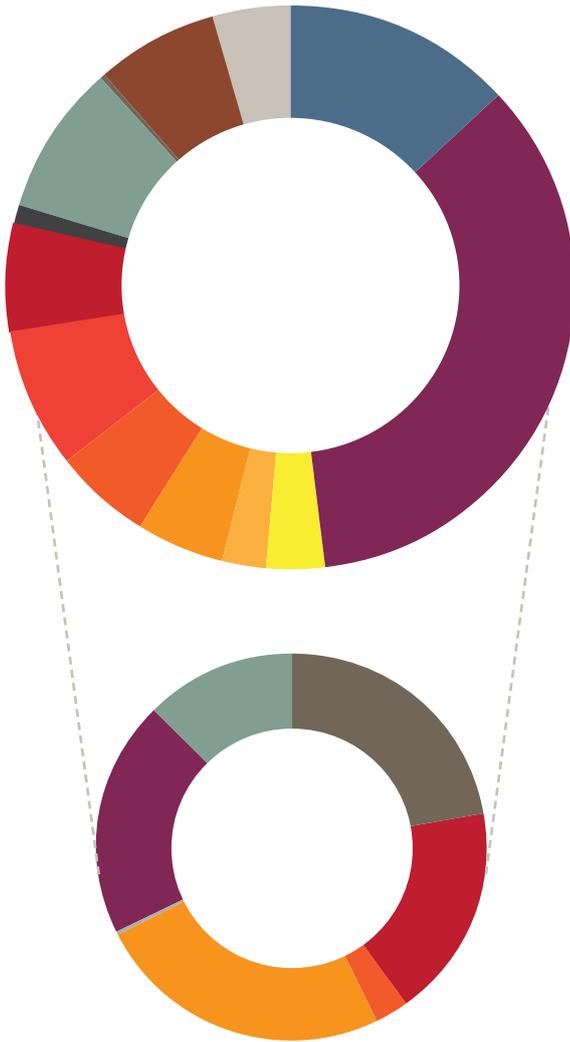




IBN
Supporting the Yinhawanga,
Banyima and Nyiyaparri people

IBN

IBN
Support
Banyima



**IBN Charitable Foundation:
Major Expenses**

●	2,198,070	Administration & Operating Expenses
●	5,864,817	Staff Employment
●	582,616	Board Expenses
●	408,645	Rep Corps Expenses
●	824,582	Group Meeting Expenses
●	949,095	IBN Services
●	1,331,487	Education, Training & Enterprise
●	1,051,054	Health and Wellbeing
●	167,477	Cultural Support
●	1,472,050	Household Essentials
●	6,191	Member Advocacy & Advice
●	1,176,258	Income Tested Assistance
●	731,310	Community & Member Services Operations

Community Programs

●	1,331,487	Education, Training & Enterprise
●	1,051,054	Health and Wellbeing
●	167,477	Cultural Support
●	1,472,050	Household Essentials
●	6,191	Member Advocacy & Advice
●	1,176,258	Income Tested Assistance
●	731,310	Community & Member Services Operations

**Crisis and Hardship program disbanded 1 January 2018. Two new programs were launched on this date "Household Essentials"*

"Member Essentials". Member Essentials was renamed "Income-tested Assistance" on 1 July 2018

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